

## Terms and Conditions of Raider Dollars

### RUTGERS UNIVERSITY ID

The official photo identification card of Rutgers University is the mechanism for accessing Raider Dollars. Access to Raider Dollars, University facilities, or other privileges may be denied if your account has been suspended by the university for violating the terms and conditions of use or for invalid university status. Additionally, the card will not work if the chip/magnetic strip is damaged or demagnetized.

The RU ID is the property of Rutgers University and is non-transferable. Only the cardholder may present the RU ID for purchases and other privileges. A RU ID will be confiscated if presented by someone other than the cardholder or if the card is involved in inappropriate or illegal use. Fraudulent use of the card will result in disciplinary action or penalties.

A replacement RU ID may be obtained at a [RU ID Card Service Center](#) or [Dining Services](#). A replacement RU ID will be issued for a \$20.00 fee [payable](#) by credit/debit card.

Complete information about RU IDs can be found here: <https://ipo.rutgers.edu/publicsafety/iam>.

### RU-NEWARK RAIDER DOLLAR POLICIES

Raider Dollars is Rutgers University-Newark currency that allows you to add money to your RU ID and treat it like a debit card. The RU ID serves as a mechanism allowing community members to use funds placed on their Raider Dollar account. Raider Dollars is accepted at all on campus dining locations, printing locations, the Bookstore, COKE and snack machines, Health Services/Pharmacy, and the John Cotton Dana Library, as well as many off-campus dining locations.

### DEPOSITS

Students, faculty, and staff can add money to their Raider Dollars account via [credit card](#) or with cash, check, money order by coming to the Dining Services Office, 91 Bleeker Street, 107 Woodward Hall, Newark NJ, 07102.

Funds deposited to the Raider Dollar account must be expended through sales transactions. Cash withdrawals may not be made from the account. Raider Dollar funds may not be utilized to pay for any university charges or items on a term bill.

### REFUNDS

A Raider Dollar account holder may request a refund ONLY if there is a balance of \$25.00 or more. Requests may be made by completing a [Raider Dollar Refund Request Form](#) and returning it to the Dining Services Office ([dining.services@newark.rutgers.edu](mailto:dining.services@newark.rutgers.edu) or 91 Bleeker Street, 107 Woodward Hall, Newark NJ 07102). If a student has not set up direct deposit and is eligible for a refund, then the check will be mailed to the permanent address as indicated on the student record. Please make sure your [address](#) is updated in your [personal contact information on-line](#).

## **INACTIVE ACCOUNTS**

Raider Dollar accounts showing no cardholder activity after 18 months will be closed and funds residing in the account will be forfeited.

## **LOST/STOLEN CARDS**

To avoid unauthorized use of your account report lost/stolen cards **immediately**.

During business hours the [RU ID Service Center](#) or the [Dining Services Office](#).

During non-business hours: Review the information on the [Identity and Access Management](#) website and request your card be deactivated.

At the commencement of business hours, you will then need to go to the [RU ID Service Center](#) or the [Dining Services Office](#) to replace your RU ID card.

After replacing your RU ID card, please contact the [Dining Services Office](#) to re-link your Raider Dollars to your new card and/or your eAccount if you have one.

The University's liability limit for unauthorized use on lost/stolen cards is \$50.00.

**Terms and conditions are subject to change.**

Updated: March 2022