We are all following the news about COVID-19 with concern. We are focused on providing instruction and resources that will allow students to complete the spring semester. This includes evolving policies on teaching, classes, events, and travel. This page will provide you with continuous updates as information becomes available.

FAQs in Response to COVID-19.

Academic Advising:

What is the status of operations and classes on campus?
What are the operating hours of SCJ's Office of Academic Programs & Student Services?
How do I get in touch with my academic advisor?
How do I schedule an appointment to meet with my advisor?
How do I access my classes online?
What resources are currently available to students on campus at Rutgers University-Newark?
I have a question about graduation. Who should I contact?
Where can I find the latest university wide information related to COVID-19?

What is the status of operations and classes on campus?

Rutgers remains open and operating, however; as of March 23, 2020, all classes will be taught remotely until the end of the spring 2020 semester. The University has suspended all in-person classes and events for spring 2020. For more information please visit https://coronavirus.rutgers.edu/faqs/#operations.

What are the operating hours of SCJ's Office of Academic Programs & Student Services (APSS)?

In accordance with the University's response to COVID-19, SCJ's academic advising office (APSS) and support staff are working remotely. If you have questions, students are encouraged to contact their academic advisor.

How do I get in touch with my academic advisor?

The best way to reach your academic advisor during this time is via e-mail. Please allow up to 48 business hours for your advisor to respond to your inquiry. Please see below for a list of e-mail addresses:

(Undergrad) Lawanda Thomas, <u>lawanda.thomas@rutgers.edu</u> (Grad/Undergrad) Jimmy Camacho, <u>jimmy.camacho@rutgers.edu</u> (Undergrad) Megan Kreuziger, <u>mk1803@scj.rutgers.edu</u>

How do I schedule an appointment to meet with my advisor?

We have temporarily suspended Walk-In Wednesday's. Students MUST make an appointment until further notice. Appointments will be hosted via Webex or Conference Call MONDAY – FRIDAY 8:30 AM – 4:30 PM. Appointments can be made using RUN4SUCCESS or using the NAVIGATE APP.

Here's the link....HTTPS://RUN4SUCCESS.CAMPUS.EAB.COM

How do I access my classes online?

Students can access course information via Blackboard using their student portal. If you do not have access, please contact the OIT department. Students can also contact their instructor(s) directly.

- Blackboard <u>https://blackboard.rutgers.edu/</u>
- Portal https://my.rutgers.edu/portal
- OIT <u>https://runit.rutgers.edu/</u>

What resources are currently available to students on campus at Rutgers University-Newark?

For the latest information on available resources and campus wide services, please visit the myRUN page: <u>https://myrun.newark.rutgers.edu/covid-office-hours</u>

I have a question about graduation. Who should I contact?

If you are a student enrolled in the School of Criminal Justice and have questions about graduation, please contact the Assistant Dean, LaWanda Thomas via e-mail at lawanda.thomas@rutgers.edu . All other students should contact their respective schools.

Where can I find the latest university wide information related to COVID-19?

Students can read the latest university wide information at https://coronavirus.rutgers.edu/