

We are all following the news about COVID-19 with concern. We are focused on providing instruction and resources that will allow students to complete the spring semester. This includes evolving policies on teaching, classes, events, and travel. This page will provide you with continuous updates as information becomes available.

FAQs in Response to COVID-19. (*revised 080320*)

Academic Advising:

What is the status of operations and classes on campus?

What are the operating hours of SCJ's Office of Academic Programs & Student Services?

How do I get in touch with my academic advisor?

How do I schedule an appointment to meet with my advisor?

How do I access my classes online?

What is the difference between asynchronous and synchronous?

What resources are currently available to students on campus at Rutgers University-Newark?

Where can I find the latest university wide information related to COVID-19?

What is the status of operations and classes on campus?

Rutgers remains open and operating, however; as of March 23, 2020, the University has suspended all in-person classes and events until further notice. This includes fall semester which begins Tues., September 1, 2020. For more information please visit <https://coronavirus.rutgers.edu/faqs/#operations> .

What are the operating hours of SCJ's Office of Academic Programs & Student Services (APSS)?

In accordance with the University's response to COVID-19, SCJ's academic advising office (APSS) and support staff are working remotely. If you have questions, students are encouraged to contact their academic advisor.

How do I get in touch with my academic advisor?

Due to the high volume of e-mails we are receiving, the best way to contact your academic advisor during this time is to schedule an appointment. Please allow up to 48 business hours for your advisor to respond via e-mail. Please see below for a list of e-mail addresses:

(Undergrad) Lawanda Thomas, lawanda.thomas@rutgers.edu

(Grad/Undergrad) Jimmy Camacho, jimmy.camacho@rutgers.edu

(Undergrad) Megan Kreuziger, mk1803@scj.rutgers.edu

How do I schedule an appointment to meet with my advisor?

We have temporarily suspended Walk-In Wednesday's. Students MUST make an appointment until further notice. Appointments will be hosted via Webex or Conference Call MONDAY – FRIDAY 8:30 AM – 4:30 PM. Appointments can be made using [RUN4SUCCESS](#) or using the NAVIGATE APP.

Here's the link...[HTTPS://RUN4SUCCESS.CAMPUS.EAB.COM](https://run4success.campus.eab.com)

How do I access my classes online?

Students can access course information via Blackboard using their student portal. If you do not have access, please contact the OIT department. Students can also contact their instructor(s) directly.

- Blackboard <https://blackboard.rutgers.edu/>
- Canvas <http://canvas.rutgers.edu>
- Portal <https://my.rutgers.edu/portal>
- OIT <https://runit.rutgers.edu/>

What is the difference between an asynchronous and synchronous course?

Remote course sections will be delivered either live following a regular class schedule (synchronously) or “by arrangement” (asynchronously).

Synchronous: For courses listed in the [Schedule of Classes](#) with a scheduled day and time, students are expected to connect remotely during those times. These classes typically involve web conferencing.

Asynchronous: For courses listed as “by arrangement”, there are no scheduled class sessions. These courses will have a regular schedule of work and assignments due throughout each week, but they will not require you to be online at a particular time. Rather, your instructor will provide materials—for example, readings, video content, presentations, lectures, assignments, and exams—and you can access these materials and satisfy the course requirements within time frames specified by the instructor.

What resources are currently available to students on campus at Rutgers University-Newark?

For the latest information on available resources and campus wide services, please visit the myRUN page: <https://myrun.newark.rutgers.edu/covid-office-hours>

Where can I find the latest university wide information related to COVID-19?

Students can read the latest university wide information at <https://coronavirus.rutgers.edu/> . For information pertaining to the Newark Campus please visit <https://www.newark.rutgers.edu/covid-19-operating-status> .