Rutgers University-Newark

myRUN101: Enrollment Services Resources



About myRUN

- Aims to offer cross-functional services in the areas of financial aid, registration and business services
- Strive to provide our campus community with efficient service through prompt and reliable information
- To ensure we meet the needs of our students, we have created a call center and a website to help you navigate through our resources

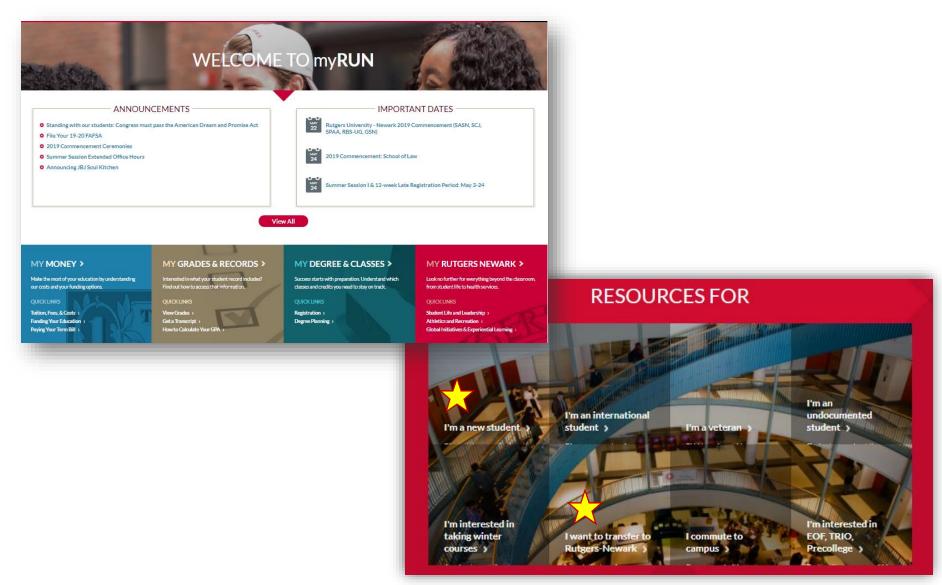
myRUN Website

- ✓ myrun.newark.rutgers.edu
- ✓ Easy to access, mobile friendly
- ✓ Provides access to relevant information in one location
- ✓ Constantly updated by professional staff
- ✓ All language is approved by our student workers before publication
- ✓ Chat feature now available

myRUN Contact Center

- ✓ 23 student workers (Federal Work Study)
- ✓ Students trained to answer questions and uphold customer service satisfaction
- ✓ Supervised by professional staff
- ✓ Call 973-353-1766 ext. 1 if you should have any questions
- ✓ Text 973-556-7771
- ✓ Webchat
- ✓ Email us at myrun@newark.rutgers.edu

myRUN Website-Resources



Personal Information – Net ID

- The university uses Net ID and a secure password as a sign-on identifier instead of the RU ID number
- In order to access many of the electronic services available to you at Rutgers, you need to activate your Rutgers NetID.
- Set up and manage via https://netid.rutgers.edu
- Your Net ID is the prefix before the "@" in your official Rutgers email address.
- For more information go to myRUN > My Grades & Records > Personal Information



Personal Information – RU ID Number

(aka student ID number)

- RU ID number is an identifier for all RU students
- Nine-digit number, using "00" in the 4th and 5th number positions
- When contacting student service offices (financial aid, student accounting, registrar, academic advisors) make sure to include your RU ID number in your communication so that they can access your account information.
- You can easily find your RU ID number by logging into your "myRutgers" Portal using your Net ID and password
- For more information go to myRUN > My Grades & Records > Personal Information



FERPA - Privacy of Student Records

- Family Educational Rights and Privacy Act (FERPA) Federal law since 1974
- Provides for confidentiality of student records
- With only a few exceptions, your educational records may not be released without your consent
- Please be cautious with information you give out.
 - Do not share your RU ID, Net ID and password, Social Security Number (SSN) or other personal information with friends or family or via unsecure platforms.
- Want to grant someone access to certain record information?
 - Please fill out the FERPA release form which is now online! https://forms.registrar.newark.rutgers.edu
- Step-by-step instructions on submitting FERPA release form
- For more information go to myRUN > My Grades & Records > Privacy of Students and FERPA



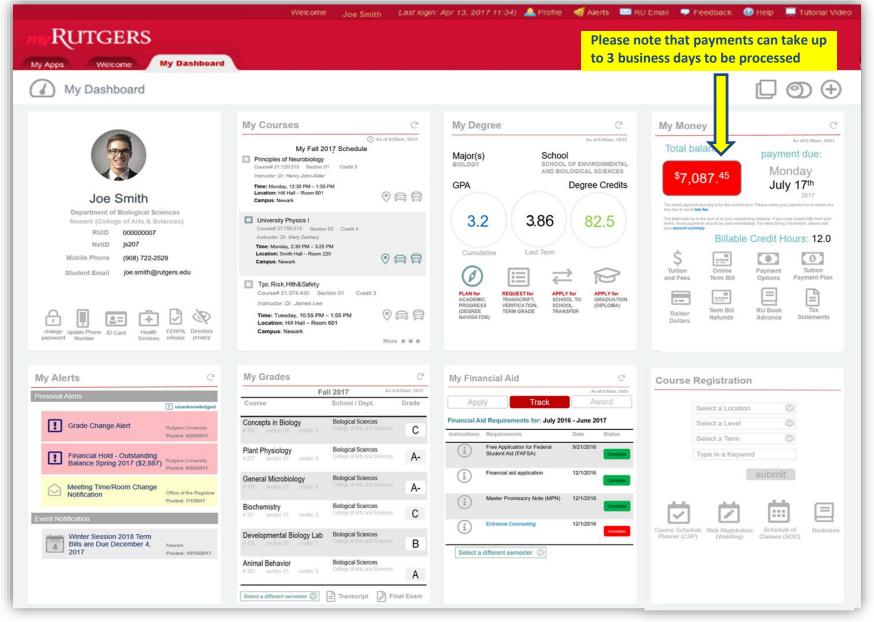
Personal Information - Scarletmail

(aka Rutgers email address)

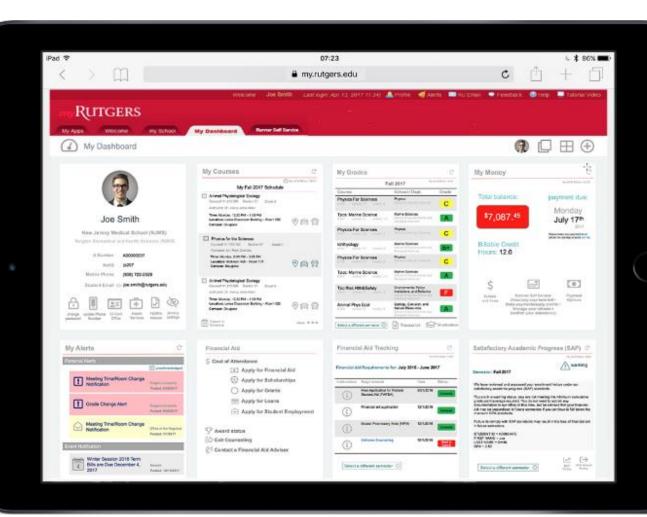
- University emails are sent to your RU email account
- Students are responsible for checking their email
- Step by Step instructions for setting up your Scarletmail
- Set up via phone
- You can forward your RU mail to another email address (gmail, yahoo, etc.)
- For more information go to myRUN > My Grades & Records > Personal Information> Connect to Your Scarletmail



Personal Information - myRutgers Portal







RU-N4Success is a web platform that connects you to academic and other resources at RU-N.

 Academic advisors, course tutors and others use RU-N4Success to communicate with you.



MAVIGATE is a free app that brings these resource to your mobile device.

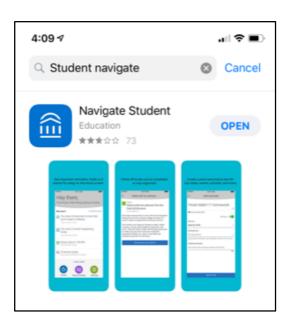


- See contact info for your academic advisor(s)
- Schedule appointments with:
 - Academic advising
 - Tutoring
 - Library research assistance
- See your course schedule
- Sign up for "Study Buddies"
 - Students in your classes who want to form study groups
- Get notices and reminders for key dates and campus events
 - Synchronize them with your mobile calendar
 - Set your own personal reminders
- Take the Major Explorer quiz
 - Get career guidance combined with data from the U.S. Dept. of Labor

Downloading MAVIGATE

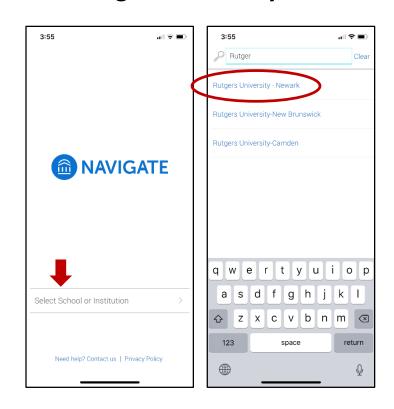
STEP 1:

Search for "Navigate Student" in your app store



Step 2:

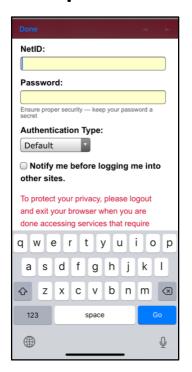
Select "Rutgers University - Newark"



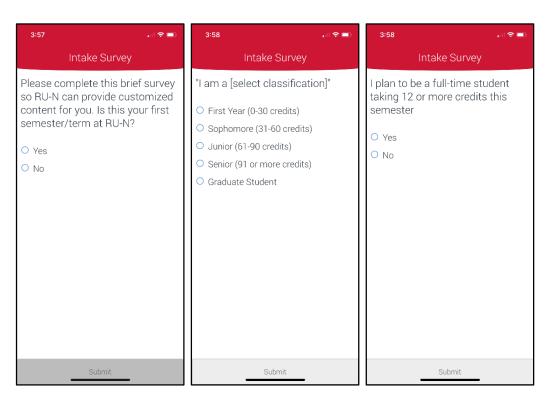
Downloading MAVIGATE

STEP 3:

Log in with your Net ID and password



Step 4:Answer the brief intake survey



STEP 5: Set up notifications so you get announcements and reminders

Health Insurance

- All undergraduate and graduate full-time students are required to have comprehensive health insurance every semester.
- Health Insurance Premium is automatically added to your term bill every semester
- If you have other comparable health insurance coverage, you must waive the insurance (every semester) and get the premium removed from your term bill
- Students must waive or enroll online each semester (Fall and Spring) at www.universityhealthplans.com
- For more information go to myRUN > My Money > Health Insurance



Health Insurance Cont'd

- Spring rates are higher than fall rates because university health insurance for spring covers you through the spring semester until the end of summer.
- Wait 3 business days after registering for classes to complete the waiver or enrollment process
- Must waive or enroll before the deadline
 - Fall 2019 Deadline: September 13, 2019
 - Spring 2020 Deadline: January 31, 2020
 - Fall 2019 and Spring 2020 Costs: Coming July 2019
- For more information go to myRUN > My Money > Health Insurance



Purchasing Parking E-Permit

 Located on myRUN under "I commute to campus"

 Log in using netID to purchase parking e-permit

- Mass Transit schedules
- RU-N bike, bus and shuttle routes
- Commuter Awards Program
 - Students who purchase monthly passes from NJ Transit or PATH to commute to/from Rutgers-Newark will earn a reward that can be redeemed from the Barnes & Noble Bookstore at Rutgers University – Newark or Kite + Key Rutgers Tech Store for up to \$50 monthly.
 - Details about participating in this awards program will be announced in August 2019.



For more information, visit: https://myrun.newark.rutgers.edu/resources-commuters

Purchasing Parking E-Permit Cont'd

2019-2020 parking permit costs coming August 2019

Annual Student Parking Permit Costs for the 2018-2019 Academic Year

Student Premium Permits	Deck 1 & 2	\$600
Student Permits	Surface Lots after 4pm can be used in Deck 2 & Essex Lot	\$165
Resident Student Permits (Juniors and Seniors ONLY)	Deck 1 & 2	\$1130

You can purchase parking permission online (credit or debit) or in person (cash, check, RU Express) at the Department of Transportation Services

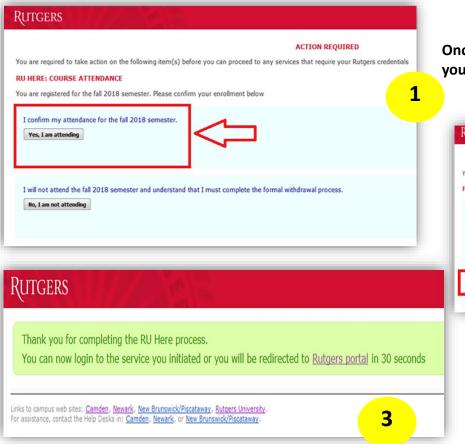
Register a New Vehicle or License Plate

Purchase Parking E-Permit

For more information, visit: https://myrun.newark.rutgers.edu/resources-commuters

RU Here?

Please note that RU Here pop-up takes place during fall and spring semesters. Students registered for summer and/or winter session courses would need to confirm their attendance for those sessions through term bill payment.



Please do not log out of the system early. If you do not receive a message confirming completion of the process, then you have not reached the end of the process, and must start again.

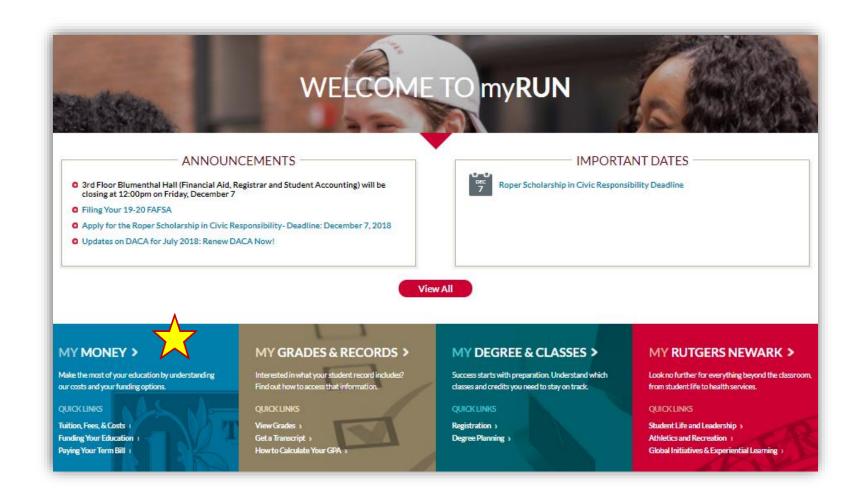
Once you log in, you will be presented with a pop-up window where you will be able to confirm your enrollment plans.



The Financial Responsibility Statement (FRS) is a mandatory agreement accepting financial obligations and responsibilities for attendance. If you have a valid FRS on file, you will not be prompted to "Agree" to the terms of the FRS.

Funding Your Education

Financial Aid information is available by selecting MY MONEY



The RU | LIST

FINANCIAL AID: REMEMBER TO ...

- **Complete** the Free Application for Federal Student Aid **FAFSA**
 - '19-'20 for Fall 2019 and Spring 2020 (Deadline: File Now)
- Review pending documentation additional forms may be required 2.
 - Complete the NJ Higher Ed (HESAA) state questions
 - Review and complete any state follow-up requests
- **Review** Financial Aid award 3.
- **Complete** any changes via the Financial Aid Data Change Form 4.
- **Student Loans** Complete the Federal Direct Entranced Counseling and 5. Master Promissory Note (MPN)
- **Review** enrollment requirements to maintain your financial aid awards 6.
- **7**. **Review** and understand Satisfactory Academic Progress
- 8. **Review** alternative aid options
- 9. **Check** your term bill



RU Applying for Financial Aid?

COMPLETE the Free Application for

Federal Student Aid (FAFSA)

- Website = <u>fafsa.ed.gov</u>
- Rutgers School Code = 002629
- FAFSA '19-'20 use the IRS Data Retrieval Tool



RU Pending Any Documents?

To find out if you still need to submit a document, visit

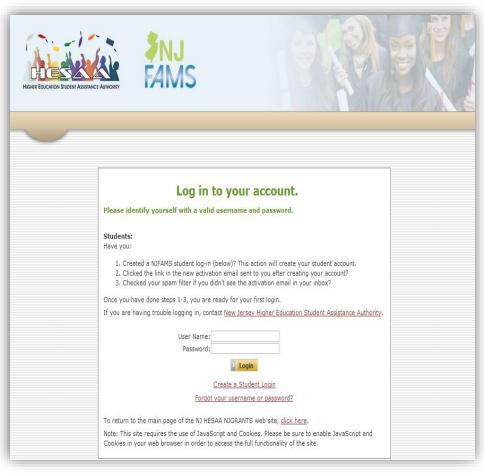
financialaid.rutgers.edu/docs

- Student will be presented with a list of outstanding documents and/or forms
- Click on the hyperlinks to access the form
- The <u>latest version of Adobe Acrobat Reader</u> is necessary to complete each form
- Forms can be submitted online or directly to the Office of Financial Aid
- ONLY submit documents that are requested
- Upon review of initial verification documents, additional documentation may be requested
- Your aid will be finalized after all documents are submitted and reviewed



RU Eligible for State Student Aid?

- Follow-up with NJ HESAA to find out if you're eligible for state student aid
- Log into your HESAA account and view your State information



- Home Page
 - NJ Student Financial Aid
- Deadlines
 - HESAA Deadline Dates
- NJFAMS
 - Complete additional questions and view state awarding information
- HESAA Customer Care
 - 609.584.4480
 - · 800.792.8670
- Hours for Customer Care
 - M-TH: 8AM-8Pm
 - F: 8AM-5PM

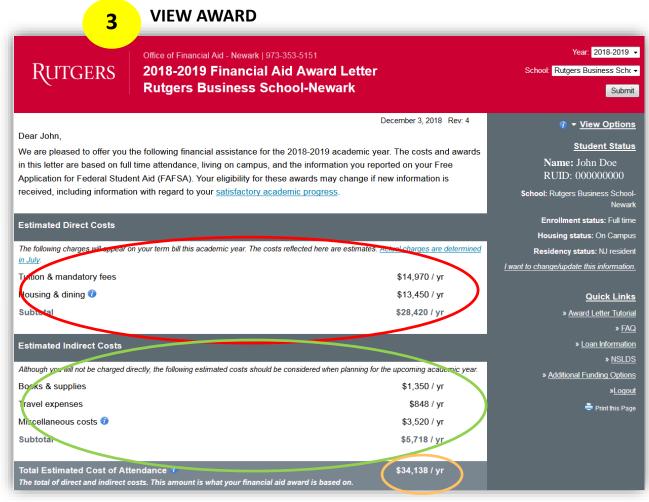
RU Awarded?

Once your financial aid is packaged, you will receive an email with a link to your

Award Letter







RU Making Financial Aid Changes?

You should ONLY submit a Change of Information if you want to:

- reduce or decline your federal loans
- update your enrollment or housing information
- decline your work-study award
- If you don't have any changes to make there's no need to submit a change of information form

Making Information Changes:

- Log in to view your Award Letter
- 2) Look for 'I want to change/update this information" hyperlink
- 3) Making any adjustment you need to your enrollment status, housing status, work-study, and federal loans. Read and follow all instructions on the Data Change Form (DCF)
- 4) Click "Submit Changes"

Federal Work Study Program

Complete Job Application

Will show as a pending document until submitted

Once placed, you will receive a notification to view your FWS job

Federal Work Study Program (Newark)
View your Federal Work Study Job Assignment

View Employment Authorization Form Information:

- Department
- Supervisor's Info
- Pay Rate & FWS Limit

Accept or Decline job

Contact Supervisor to schedule interview

FWS Employment Valid for One Academic Year

 Make note of awarded amount and do not exceed awarded amount or other aid could be reduced

Federal Work Study

Office of Financial Aid Student Employment

Employment Authorization Confirmation 2018-2019

** You MUST respond to one of the choices at the bottom of the page.**

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If you are accepting this job, print a copy for your records.

RUID: 111001766 Authorized Date: January 02, 2019

Name: Sample Student Campus Assigned: NEWARK

Student's Email: Sample.Student @rutgers.edu Job Assignment: Enrollment Svcs&Experienc Department Address: Blumenthal Hall,Rm 204 Job Title: STUDENT ASSISTANT III

Academic Year: 2018 Supervisor's Name: Sample Supervisor

Payroll Status: On Payroll Supervisor's Email: Sample.Supervisor @rutgers.edu

School Code: 21 Department Phone: (973)3531766

Account No.: 170211 Rate: \$12.90 Range: 1 Step: 1

I understand that the gross earnings allowable for this job assignment for this student may not exceed \$2,000.00 for designated period.

This form, when confirmed by student and supervisor, constitutes authorization for the Department to employ and students to be employed with Federal Work Study Funds from 09/04/2018 Thru 05/15/2019. The department agrees to comply with the provisions of the Civil Rights Act of 1964 and Title IX of the Educational Amendments of 1972. The department shall assign work, provide adequate supervision, schedule work hours, keep accurate time records and submit payroll vouchers in accordance with Financial Aid instructions. Both department and student agree to accept responsibility for maintaining schedule of work which will not be in excess of 35 hours per week during the summer, or 20 hours during the academic year when classes or exams are scheduled, and which will not exceed the limitation on gross earnings stated above.

Select only one option:

O Accept/Fall/Spring O Accept/Fall Only O Accept/Spring Only O Decline this Job Assignment

Continue

RU Accepting Student Loans?

- Students and their families may find they need to take loans as a supplemental way to finance their education. No separate application OR credit check from a bank or other lender is needed to receive Direct Stafford Loans.
- Student must complete Federal Direct Loan Entrance Counseling and a Master Promissory Note.

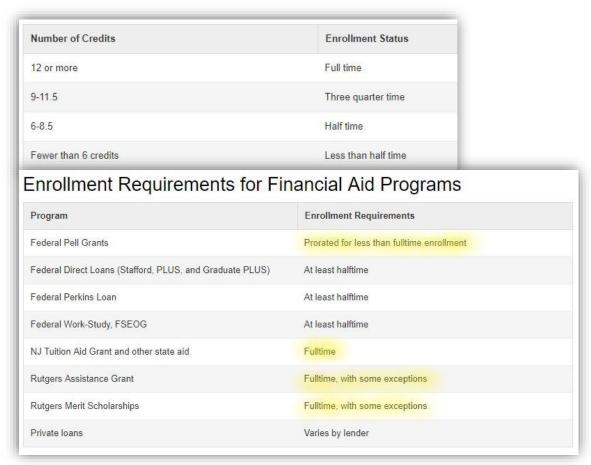


- 1. Go to <u>www.studentloans.gov</u>
- 2. Login with your FSA ID
- 3. Select complete Entrance Loan Counseling
- 4. Select complete Master
 Promissory Note and then
 Subsidized and
 Unsubsidized
- 5. Completion timeframe is about 45 minutes

RU Enrolled Fulltime?

Impact on Financial Aid

Financial aid eligibility is determined each semester in part by your enrollment status



RU Making SAP?

Satisfactory Academic Progress (SAP) is a requirement for all students receiving federal, state, or university assistance while enrolled at Rutgers

How is academic	nrogress	measured?
I low is academic	progressi	neasureu:

How completion rate is calculated:

RU completed credits + accepted transfer credits / RU attempted credits + accepted transfer credits

ACADEMIC STATUS TABLE: CREDIT COMPLETION & GPA REQUIREMENTS

If Cumulative Credits Completed Equals	Percentage Rate of Cumulative Attempted Credits Completed Must Be	Cumulative GPA (standard calculation)
1-30	50%	1.50
31-59	60%	1.80
60-89	70%	2.00
90 and over	75%	2.00

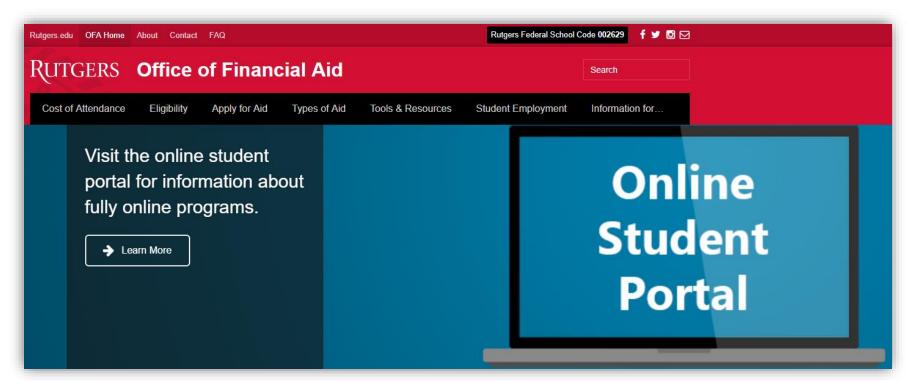
RU Meeting All of Your School Expenses?

- 1) Calculate what you can afford. Only borrow loans when necessary
- 2) If your financial circumstances or income has changed review our <u>Change in Family Circumstances (CIFC)</u> policy and process
 - Write a personalized letter of appeal and submit with supporting documentation
 - Make a follow-up appointment with the Office of Financial Aid

Additional Resources:

- Speak to your academic school about scholarship opportunities
- Scholarships
- RU Installment Plan
- Loans
- Resource List

RU Connected With Us on Social Media and Online Platforms?



OFFICE OF FINANCIAL AID

Website: www.financialaid.rutgers.edu Email: newark aid@ofa.rutgers.edu





STUDENT ACCOUNTING



1. Accept your Financial Responsibility Statement (FRS)

- Upon course registration through Webreg
- Upon online term bill payment

2. To Make a Payment

- Electronic Checks
- Paper Checks and Money Orders
- If making payments from international banking institutions

3. Electronic Refunds

- Direct deposit is the fastest, safest, and most convenient way to receive your refund
- Paper refund checks will be mailed to your permanent home address listed on your student account after the last day to drop/add. To change your mailing address
- Paper refund checks for housing students will be available for pick up

4. Rutgers Tuition Payment Plan (RUTPP)

- The Rutgers University Payment Plan allows you to pay your term bill charges in convenient monthly payments
- The plan administered by Rutgers and a third-party billing servicer, ScholarChip





STUDENT ACCOUNTING

- **Annual Plans**
- **Semester Plans**





Make an appointment with your Student Accounting rep via RUN4Success

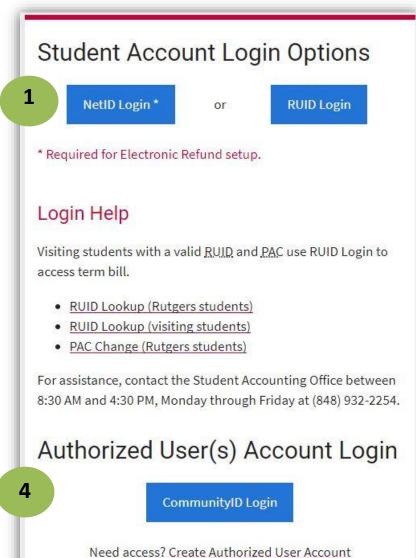
Waive your Health Insurance 6.

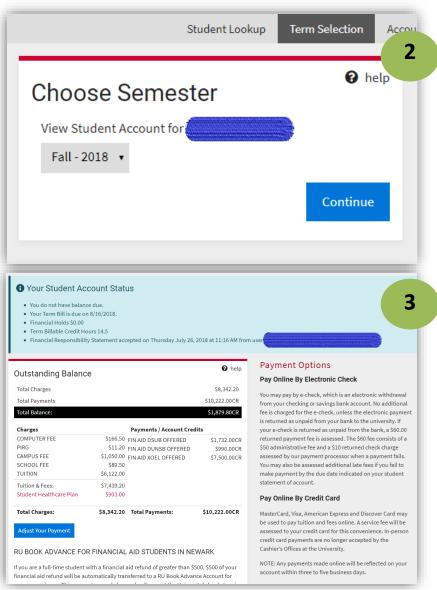
- Automatic enrollment if not waived
- Must waive every semester by the deadline. Fall '19 deadline: September 13, 2019: Spring '20 deadline: January 31, 2020 | Fall '19 and Spring '20 charge: Coming mid-July 2019

Barnes & Noble (B&N) Book Fund 7.

- Eligibility: Financial aid recipient with expected refund of \$500+
- Provided when total offered aid exceeds directly billed charges by \$501. This first \$500 is sent to campus bookstore so students can purchase their books without having to wait for a refund
- Students are automatically opted in and must opt out if they don't do not want the book fund
- Students can opt out by logging in to your student account and checking your status
- B&N will price match through Amazon, bn.com and local competition

RU Term Bill Ready?





Contact Us



Blumenthal Hall

249 University Avenue

Newark, NJ 07102-1896

Call: 973-353-1766 ext.1

Text: 973-556-7771

Email: myrun@newark.rutgers.edu

myRUN Call Center hours:

8:30am-4:30pm Monday-Friday

Student Service Offices

1st Floor

- Counseling Center
- Health Services
- Transportation Services

2nd Floor

- Summer and Winter Sessions
- Office for Violence Prevention and Victim Assistance
- Human Resources

3rd Floor

- Business Services
 - Student Accounting
 - Cashiers' Office
 - Photo ID
- Financial Aid
- Registrar
- myRUN